

CONCERT OF ANDREA BOCELLI AT TEATRO DEL SILENZIO **Thursday 12th July 2012 – Lajatico, Tuscany**

On Thursday 12th July 2012 Maestro Andrea Bocelli is performing at Teatro del Silenzio in Lajatico, Tuscany, for the 7th edition of his yearly concert.

For your participation to the concert, the tour operator Arianna & Friends arranged **several packages** with **accommodation** close to the venue, **transfer** to and from the concert on private bus and professional **assistance** at the arena on the night of the event.

We arrange your transfer to the concert starting from Pisa or Florence downtown.

IT IS IMPORTANT TO KNOW THAT...

Teatro del Silenzio is an open air theater just outside of Lajatico, a small village of 1,000 inhabitants in the heart of Tuscany, **45 kms from Pisa** and **95 kms from Florence**.

For the event about 10,000 people get there and the traffic is a major problem for the local authorities. Therefore, **on the days of the concert and the rehearsal the village LAJATICO IS CLOSED TO PRIVATE TRAFFIC**. Private cars are forced to park in a little town 3 km before Lajatico and the visitors need to queue to take free public shuttle buses to Lajatico. The visitors experience the same after the end of the event and lines continue for long time.

Only some licensed cars, vans or buses can get to Lajatico, stopping just before a completely restricted area where only special cars for impaired people or ambulances are allowed.

For all visitors the access to the arena requires a 10 minutes walk down a little hill along a pedestrian pathway.

HOW DO I SKIP THIS?

The **easiest and most comfortable way** to get to Lajatico without losing time in the traffic jam is by **booking seats in our buses leaving from Pisa and Florence**. We are a Tour Operator based close to Lajatico and we help you **solve any logistic problem to the concert**.

Our buses are allowed to reach Lajatico. You will **get off directly at the entrance** of the pedestrian pathway leading down to Teatro del Silenzio.

Our operators will be at the venue to orientate you on the way from the bus stop to the arena and on the way back to your bus.

SEE OUR OFFERS BELOW:

**1. BUS SERVICE FROM PISA DOWNTOWN
TO LAJATICO – Return trip**

Bus leaving in the afternoon on the day of the venue from a central square in Pisa to the pedestrian area leading to Teatro del Silenzio and back.

€ 60 per person

**The rate includes a return transfer on our Bus from Pisa,
our assistance at the venue,
bus entrance fee in Pisa and tax.**

**2. BUS SERVICE FROM FLORENCE DOWNTOWN
TO LAJATICO - Return Trip -**

Bus leaving in the afternoon on the day of the venue from a central square in Florence to the pedestrian area leading to Teatro del Silenzio and back.

€ 60 per person

**The rate includes a return transfer on our Bus from Florence,
our assistance at the venue,
bus entrance fee in Florence and tax.**

PLEASE, SEND US THE TRAVEL CONTRACT ONLY (PAGES 3 and 4 OF THIS FILE)!

Please, note that booking occurs through the advanced payment of the total amount of the service. We will process the due payment and confirm booking within short time after reception of the booking form. We will send you a **voucher** as a **confirmation** of your booking just after processing the payment. Will will then send you all the information about the transfer (meeting place & time). Please, read the terms of our cancellation policy on the contract.

Thank you for choosing Arianna & Friends!

Arianna, Consuelo, Luca & Massimo

FOR BOOKING OUR TRANSFER PLEASE, PRINT, SIGN AND SEND THE NEXT TWO PAGES ONLY!

BOOKING FORM			
TRAVELER DETAILS			
Name		Surname	
Telephone number		Email address	
Address	<i>Please write here your full address for us to issue our invoice</i>		
TRANSFER DETAILS			
Request for a transfer from PISA DOWNTOWN & back			<input type="radio"/>
Request for a transfer from FLORENCE DOWNTOWN & back			<input type="radio"/>
Number of people in your party			_____
		TOTAL AMOUNT	€ _____,00
		+ TRANSACTION FEES <i>(1% of total amount)</i>	€ _____,00

AUTHORIZATION OF CHARGE TO CREDIT CARD	
The credit card holder _____	
Name(s)	Surname
authorizes the withdrawal of the above mentioned total amount (including transaction fees) from the following credit card as advanced payment for booking the package.	
Credit card type _____	
<i>(Visa, Mastercard, American Express)</i>	
Credit card number _____	
Expiry date	_____
	month year
Holder's Signature _____	

Payment procedures and cancellation policy

ADVANCED PAYMENT FOR BOOKING

In order to finalize booking an advanced payment of 100% of the total amount must be processed by the Tour Operator Arianna & Friends. A surcharge of 1% applies for transaction fees.

VOUCHER OF CONFIRMATION OF BOOKING

Once the payment is processed, our operator issues a voucher including all information of booking, contact information of the hotel and any necessary instruction. The voucher will be sent per email.

CANCELLATION POLICY

In case of cancellation by travelers, they are requested to contact the agency via fax or e-mail immediately. In the table below you can find the percentage related to the entire amount that will be retained depending on the number of days preceding your arrival date.

FROM	TO	Cancellation fee
Reservation	50 days before arrival	30%
49 days before arrival	30 days before arrival	50%
29 days before arrival	0 days before arrival	100%

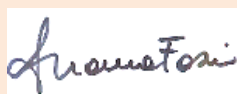
In case of cancellation by the organization of the event, the tour operator is not responsible for the refund of tickets. The tour operator is only responsible for the refund of the package.

PRIVACY POLICY

The tour operator and travel agency Arianna & Friends Srl (here define as the T.O.) through the websites Ariannandfriends.com and Lamiatoscana.info complies with the obligations under the 2003 Italian Data Protection Act (Decreto Legislativo n.196/03). Additionally, the T.O. understands the importance of maintaining the confidentiality of the information stored about the traveler while using the sites. Contacts and other personal data the traveler supplies are stored by the T.O. and will be used to provide the travelers with the information they have requested. The collected information may be used by the staff the T.O. to keep the traveler updated about its newest activities and events. The T.O. will never wilfully disclose individually identifiable information about any traveler to any party without first receiving permission from that person. Yet, the T.O. is obliged to pass such information on to the relevant suppliers of accommodation (except credit card details), and, if required by them or by law, to security or credit checking companies and public authorities such as customs/immigration offices. The traveler can remove any of the information that the T.O. stores about them, at any time, by sending an email to info@ariannandfriends.com with a request of deletion from the mailing list.

This proforma travel contract the attached file of terms and conditions are understood, accepted and agreed by

The Tour Operator & Travel Agency



The Traveler

T

HOW DO I SEND MY BOOKING FORM TO YOU?

You can send us your completed travel contract (previous 2 pages) in either of the following ways:

1. **Per email**, attached as a PDF or JPEG file, to our main address info@ariannandfriends.com .

Please, note that for the safety of your credit card details, you must not send the contract as a DOC file!

2. **Per fax** to +39 0587 672088.

BRAVISSIMO!

**YOU HAVE NOW ENSURED YOUR TRANSFER
TO THE YEARLY CONCERT OF ANDREA BOCELLI
AT TEATRO DEL SILENZIO ON THURSDAY 12th JULY 2012!
WE WILL SEND YOU A VOUCHER
AS A CONFIRMATION OF YOUR BOOKING
AS SOON AS WE HAVE PROCESSED YOUR PAYMENT.**

**THANK YOU FOR YOUR COOPERATION
AND FOR CHOOSING ARIANNA & FRIENDS**

SEE YOU IN LAJATICO IN JULY!
Arianna, Consuelo, Luca & Massimo