

# TEATRO DEL SILENZIO – 2017 EDITION with ANDREA BOCELLI

## Thursday 3rd August 2017 – Lajatico, Tuscany

Transfer and Concert tickets now available

Bus transfers are from Pisa or Florence or Pontedera or Volterra or San Gimignano

Transfer to Lajatico and back + tickets in **Seconda Poltrona** section D at € 320 per person

Transfer to Lajatico and back + tickets in **Prima Poltrona** section C at € 390 per person

~~Transfer to Lajatico and back + tickets in **Poltronissima** section B at € 460 per person~~ **SOLD OUT**

~~Transfer to Lajatico and back + tickets in **Executive** section A at € 620 per person~~ **SOLD OUT**

Transfer is by minibus or vans to share with other guests

### Scheme of the arena at Teatro del Silenzio in 2017



**TEATRO DEL SILENZIO 2017**  
**Concert ticket and bus transfer BOOKING FORM**

<i>Name</i>		<i>Surname</i>	
<i>Telephone number</i>		<i>Email address</i>	

*Home/Billing address*

<i>transfer &amp; ticket and price</i>	<i>Number of participants?</i>	<i>Total Rate</i>
Transfer to Lajatico and back + tickets in <b>Seconda Poltrona</b> section D at <b>€ 320</b> per person		
Transfer to Lajatico and back + tickets in <b>Prima Poltrona</b> section C at <b>€ 390</b> per person		
<del>Transfer to Lajatico and back + tickets in <b>Poltronissima</b> section B at <b>€ 460</b> per person</del> PLEASE ADD ME TO YOUR WAITING LIST FOR POLTRONISSIMA TICKETS		
<del>Transfer to Lajatico and back + tickets in <b>Executive</b> section A at <b>€ 620</b> per person</del> PLEASE ADD ME TO YOUR WAITING LIST FOR EXECUTIVE TICKETS		

Transfer is from	Pisa <input type="checkbox"/>	Florence <input type="checkbox"/>	Volterra <input type="checkbox"/>
	Pontedera <input type="checkbox"/>	San Gimignano <input type="checkbox"/>	

The pick up point might be not in the center of the town, when buses are not allowed to enter the city center.

The pick up is at specific parking areas, at walking distance from the town center.

Arianna & Friends' assistance at the parking area in Lajatico is guaranteed and included in the rate of the package.

<b>TOTAL AMOUNT FOR THE TOURS AND ACTIVITIES</b>	€ _____
<b>+ TRANSACTION FEES</b> (1% of total amount)	€ _____

**AUTHORIZATION OF CHARGE TO CREDIT CARD**

**The credit card holder** \_\_\_\_\_  
*Name(s)* *Surname*

authorizes the **withdrawal of 100% of the above mentioned total amount (including transaction fees)** from the following credit card as a **full payment** for booking the package.

**Credit card type** \_\_\_\_\_ **Credit card number** \_\_\_\_\_  
 (Visa, Mastercard only. We do not accept American Express)

**Expiry date** \_\_\_\_\_  
*month* *year*

**Holder's Signature** \_\_\_\_\_

## **2017 event at Teatro del Silenzio with Andrea Bocelli - Informed purchase**

Before proceeding with purchasing any offer in object in the present booking form, please confirm that you are fully aware that:

- The tour operator Arianna & Friends issuing this contract is not part of the concert organization and is not responsible for the decisions of the production on how and when to announce the event program. The tour operator is also not responsible for the contents of the event and for the outcome of the performance.
- The tour operator Arianna & Friends arranges logistic services before and after the performance only. No operator of Arianna & Friends is allowed inside the arena and is responsible of any event occurring inside the Teatro del Silenzio.
- The tour operator Arianna & Friends arranges transfer services by minibuses, buses and vans, to and from the appropriate parking areas, where guests will meet members of the tour operator to give assistance and information.
- From the parking area to the concert venue guests will need to walk. With executive concert tickets (category A) guests will have to walk only 5 minutes up to the gates. With concert tickets of the other categories (B,C,D) guests will have to walk 10-15 minutes up to the gates and the road is slightly up and down. For this, we don't suggest to buy B,C,D category tickets if you have walking difficulties.
- The program of the event at Teatro del Silenzio with Andrea Bocelli is not a solo-concert.
- The program was currently not announced yet. We will publish information on the program as soon as it is released.
- The program could be entirely opera, performed in a language that you are not familiar with.
- In the event that the program does not meet your taste, you will not be entitled to change, replace or get refund for the tickets you purchased.
- In case you cancel the trip because the program does not meet your taste, our penalty as a cancellation fee will apply according to the cancellation policy of this travel contract. Please, see our cancellation policy here below (next page)

I confirm being aware of the information presented above

-----  
The traveler

## Payment procedures and cancellation policy

### ADVANCED PAYMENT FOR BOOKING

In order to finalize booking an advanced payment is due to the Tour Operator Arianna & Friends. The advanced payment is 100% of the total amount. A surcharge of 1% applies for transaction fees.

### VOUCHER OF CONFIRMATION OF BOOKING

Once the payment is processed, our operators issue a voucher including all information of booking, contact information of the hotel and any necessary instruction. The voucher will be sent per email.

**PLEASE NOTE THAT THE BOOKING IS NOT CONFIRMED UNTIL YOU RECEIVE OUR FINAL CONFIRMATION IN WRITING or THROUGH THE PRE-VOUCHER.**

### CANCELLATION POLICY

In case of cancellation by travelers, they are requested to contact the agency via fax or e-mail immediately. If concert tickets are cancelled by the traveler there will be no refund. If the transfer is cancelled by the traveler, a cancellation policy will apply. In the table below you can find the percentage related to the entire amount that will be retained depending on the number of days preceding your arrival date.

FROM	TO	Cancellation fee
Reservation	50 days before arrival	<b>30%</b>
49 days before arrival	30 days before arrival	<b>50%</b>
29 days before arrival	0 days before arrival	<b>100%</b>

In case of cancellation by the organization of the event, the tour operator is not responsible for the refund of tickets. The traveler is requested to contact the concert organization company.

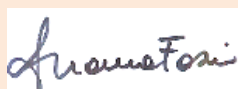
The tour operator is only responsible for the refund of the package with transfer.

### PRIVACY POLICY

The tour operator and travel agency Arianna & Friends Srl (here define as the T.O.) through the websites Ariannandfriends.com and Lamiatoscana.info complies with the obligations under the 2003 Italian Data Protection Act (Decreto Legislativo n.196/03). Additionally, the T.O. understands the importance of maintaining the confidentiality of the information stored about the traveler while using the sites. Contacts and other personal data the traveler supplies are stored by the T.O. and will be used to provide the travelers with the information they have requested. The collected information may be used by the staff the T.O. to keep the traveler updated about its newest activities and events. The T.O. will never wilfully disclose individually identifiable information about any traveler to any party without first receiving permission from that person. Yet, the T.O. is obliged to pass such information on to the relevant suppliers of accommodation (except credit card details), and, if required by them or by law, to security or credit checking companies and public authorities such as customs/immigration offices. The traveler can remove any of the information that the T.O. stores about them, at any time, by sending an email to info@ariannandfriends.com with a request of deletion from the mailing list.

This proforma travel contract the attached file of terms and conditions are understood, accepted and agreed by

The Tour Operator & Travel Agency



The Traveler

---

## HOW TO SEND THE BOOKING FORM AND AUTHORIZATION OF CHARGE

PLEASE SEND us PAGE 2, 3 and 4 of this document in either of the following ways:

1. **Per e-mail:** print these pages, fill in and scan them and send them attached as a PDF file, or alternatively take a picture of them and make a JPG file (or similar) and send it to our main e-mail address [info@ariannandfriends.com](mailto:info@ariannandfriends.com) or [lovetuscany@hotmail.it](mailto:lovetuscany@hotmail.it)
2. **Per fax:** print theses pages, fill in and fax them to us, to +39 0587 672088

**THANK YOU FOR SENDING US YOUR BOOKING REQUEST!**  
**WE WILL QUICKLY PROCESS YOUR REQUEST AND CONTACT YOU BACK.**

*PLEASE NOTE THAT THE BOOKING IS NOT CONFIRMED UNTIL YOU RECEIVE OUR FINAL CONFIRMATION IN WRITING or THROUGH THE PRE-VOUCHER.*