

## BUS TRANSFER SERVICES TO TEATRO DEL SILENZIO with ANDREA BOCELLI *Saturday 27<sup>th</sup> July 2019 – Lajatico, Tuscany*

On July 27<sup>th</sup> 2019 Maestro Andrea Bocelli is performing the second date at Teatro del Silenzio in Lajatico, Tuscany, for the 14<sup>th</sup> edition of his yearly show.

WE ARE A TOUR OPERATOR BASED VERY CLOSE TO LAJATICO AND **WE ARRANGE RETURN TRANSFER SERVICES ON COACHES /BUSES FROM MANY MAJOR TUSCAN TOWNS TO LAJATICO ON THE DAY OF THE SHOW.**

**Bus transfers are from:**  
**Pisa, Florence, Pontedera, Volterra, Lucca, San Gimignano**  
*On each bus there are 50- 54 seats*  
**Guide will be on board**

BUSES DEPARTING FROM	CATEGORY OF TICKETS YOU OWN		
<i>All rates include:</i> - return transfer on our buses - guide on board - assistance at the parking venue - tax	<i>Sector B – Poltronissima</i> <i>Sector C – Prima Poltrona</i> <i>Sector D – Seconda Poltrona</i> <i>Sector E – Poltroncina</i> <i>Sector Tribuna-Non Numerata</i>		<b>buses have 50-54 seats</b>
	Rate per person	Meeting the guide at	Meeting point
<b>Pisa</b>	<b>70 €</b>	16:00 (4:00 pm)	In front of <b>hotel NH Cavalieri in Pisa</b> , you will meet the guide. Then you will walk 5 minutes to the bus with the guide
<b>Volterra</b>	<b>70 €</b>	16:30 (4:30 pm)	in <b>Piazza Martiri della Libertà in Volterra</b>
<b>Pontedera</b>	<b>70 €</b>	16:30 (4:30 pm)	in <b>Via della Misericordia in Pontedera</b> , in front of Hotel Armonia
<b>Firenze</b>	<b>70 €</b>	15:15 (3:15 pm)	Location and time to be advised. Town centre is closed to traffic. The guide will collect you from a set meeting point and will walk you to the area where the bus is parked
<b>San Gimignano</b>	<b>70 €</b>	16:00 (4:00 pm)	at Bus checkpoint , <b>Via Baccanella in San Gimignano</b> , in front of Coop Supermarket
<b>Lucca</b>	<b>70 €</b>	16:00 (4:00 pm)	Just outside the walls at one of the gates called <b>Porta San Pietro in Lucca</b>

## BOOK OUR BUS TRANSFER SERVICE TO LAJATICO AND BACK

**Teatro del Silenzio on 27<sup>th</sup> July 2019**

PLEASE, PRINT, SIGN AND SEND US THESE NEXT THREE PAGES ONLY!

### BOOKING FORM – TRANSFER TO/FROM TEATRO DEL SILENZIO 2019 July 27<sup>th</sup>

#### TRAVELER DETAILS

Name & Surname			
Email address & telephone number while in Italy			
Billing Address (obligatory for our accountancy)			

I will have to change the voucher at the box office to get proper show tickets	<input type="radio"/>	I will have proper show tickets in my hands, no need to change any voucher	<input type="radio"/>
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#### TRANSFER FROM

Transfer from PISA & back € 70 per person	<input type="radio"/>
Transfer from VOLTERRA & back € 70 per person	<input type="radio"/>
Transfer from PONTEDERA & back € 70 per person	<input type="radio"/>
transfer from LUCCA & back € 70 per person	<input type="radio"/>
Transfer from FLORENCE & back € 70 per person	<input type="radio"/>
Transfer from SAN GIMIGNANO & back € 70 per person	<input type="radio"/>

Number of people in your party	_____
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Name of your Hotel*	_____
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\* The hotel name is only for our records. Many of our transfers will leave from a meeting point in town and NOT from your hotel directly. We will provide you with further details in the voucher.

**TOTAL AMOUNT**

€ \_\_\_\_\_

#### AUTHORIZATION OF CHARGE TO CREDIT CARD

The credit card holder \_\_\_\_\_  
Name(s) Surname

authorizes the **withdrawal of 100% of the above mentioned total amount** from the following credit card as **a full payment** for booking the package.

Credit card type \_\_\_\_\_ Credit card number \_\_\_\_\_  
(Visa, Mastercard only. We do not accept American Express)

Expiry date \_\_\_\_\_  
month year

Holder's Signature \_\_\_\_\_

## 2019 event at Teatro del Silenzio with Andrea Bocelli - Informed purchase

Before proceeding with purchasing any offer in object in the present booking form, please confirm that you are fully aware that:

- The tour operator Arianna & Friends issuing this contract is not part of the show organization and is not responsible for the decisions of the production on how and when to announce the event program. The tour operator is also not responsible for the contents of the event and for the outcome of the performance.

- The tour operator Arianna & Friends arranges logistic services before and after the performance only. No operator of Arianna & Friends is allowed inside the arena and is responsible of any event occurring inside the Teatro del Silenzio.

- The tour operator Arianna & Friends arranges transfer services by minibuses, buses and vans, to and from the apposite parking areas , where guests will meet members of the tour operator to give assistance and information.

- From the parking area to the show venue guests will need to walk 10-15 minutes up to the gates and the road is slightly up and down. We suggest not to buy any ticket if you have walking difficulties.

- The program of the event at Teatro del Silenzio with Andrea Bocelli is not a solo-concert.

**- the program for 2019 show: "Ali di libertà" is the title of the 14th edition of the Teatro del Silenzio. The best of the best is in the program: a multi-sensory experience that will reinvent opera by offering the greatest composers, the most beloved songs and the most popular "classics", presented within an innovative format that will symbolically take the audience by the hand, within spectacular moving sets that are, currently, unparalleled. It is a memorable journey, to be taken – as always – alongside Andrea Bocelli, through the places where he was born and where many of his dearest loved ones still reside.**

- The program could be entirely OPERA, performed in a language that you are not familiar with.

- In the event that the program does not meet your taste, you will not be entitled to change, replace or get refund for the tickets you purchased.

- In case you cancel the trip because the program does not meet your taste, our penalty as a cancellation fee will apply according to the cancellation policy of this travel contract. Please, see our cancellation policy here below (next page)

-If you need to exchange the show voucher into proper tickets, you'll do it at La Sterza box office (3 kms before reaching Lajatico) where all our buses will stop. Our representatives will give you necessary assistance. Without proper show tickets you will be not able to access the show.

I confirm being aware of the information presented above

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The traveler

## Payment procedures and cancellation policy

### ADVANCED PAYMENT FOR BOOKING

In order to finalize booking an advanced payment is due to the Tour Operator Arianna & Friends. The advanced payment is 100% of the total amount.

### VOUCHER OF CONFIRMATION OF BOOKING

Once the payment is processed, our operators issue a voucher that will be sent per email.

**PLEASE NOTE THAT THE BOOKING IS NOT CONFIRMED UNTIL YOU RECEIVE OUR FINAL CONFIRMATION IN WRITING or THROUGH THE PRE-VOUCHER.**

### CANCELLATION POLICY

In case of cancellation by travelers, they are requested to contact the agency via fax or e-mail immediately. If show tickets are cancelled by the traveler there will be no refund. If the transfer is cancelled by the traveler, a cancellation policy will apply. In the table below you can find the percentage related to the entire amount that will be retained depending on the number of days preceding the show date.

FROM	TO	Cancellation fee
Reservation	50 days before arrival	<b>30%</b>
49 days before arrival	30 days before arrival	<b>50%</b>
29 days before arrival	0 days before arrival	<b>100%</b>

In case of cancellation by the organization of the event, the tour operator is not responsible for the refund of show tickets. The traveler is requested to contact the concert organization company.

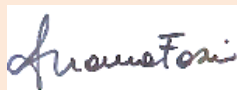
The tour operator is only responsible for the refund of the transfer service.

### PRIVACY POLICY

The tour operator and travel agency Arianna & Friends Srl (here define as the T.O.) through the websites Ariannandfriends.com and Lamiatoscana.info complies with the obligations under the 2003 Italian Data Protection Act (Decreto Legislativo n.196/03). Additionally, the T.O. understands the importance of maintaining the confidentiality of the information stored about the traveler while using the sites. Contacts and other personal data the traveler supplies are stored by the T.O. and will be used to provide the travelers with the information they have requested. The collected information may be used by the staff the T.O. to keep the traveler updated about its newest activities and events. The T.O. will never wilfully disclose individually identifiable information about any traveler to any party without first receiving permission from that person. Yet, the T.O. is obliged to pass such information on to the relevant suppliers of accommodation (except credit card details), and, if required by them or by law, to security or credit checking companies and public authorities such as customs/immigration offices. The traveler can remove any of the information that the T.O. stores about them, at any time, by sending an email to info@ariannandfriends.com with a request of deletion from the mailing list.

This proforma travel contract the attached file of terms and conditions are understood, accepted and agreed by

The Tour Operator & Travel Agency



The Traveler

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## **HOW TO SEND THE BOOKING FORM AND AUTHORIZATION OF CHARGE**

**PLEASE SEND us PAGE 2,3,4 of this document in either of the following ways:**

1. **Per e-mail:** print these pages, fill in and scan them and send them attached as a PDF file, or alternatively take a picture of them and make a JPG file (or similar) and send it to our main e-mail address [info@ariannandfriends.com](mailto:info@ariannandfriends.com) or [lovetuscany@hotmail.it](mailto:lovetuscany@hotmail.it)

2. **Per fax:** print these pages, fill in and fax them to us, to +39 0587 672088

**THANK YOU FOR SENDING US YOUR BOOKING REQUEST!  
WE WILL QUICKLY PROCESS YOUR REQUEST AND CONTACT YOU BACK FOR FINAL  
CONFIRMATION.**

***PLEASE NOTE THAT THE BOOKING IS NOT CONFIRMED UNTIL YOU RECEIVE OUR FINAL  
CONFIRMATION IN WRITING and THROUGH OUR VOUCHER.***