

TEATRO DEL SILENZIO – 2022 EDITION

with ANDREA BOCELLI in Lajatico, Tuscany

Shared transfers by bus/minibus

Return transfer to Lajatico from
Florence, Pisa, Pontedera/Ponsacco, Volterra, Lucca, San Gimignano,
Terricciola, Peccioli, San Miniato, Castelfalfi

€ 90 per person

The pick up point in Florence, Pisa, Lucca, Volterra and San Gimignano, might be not in the center of the town, where buses are not allowed to enter.

You'll meet the guide at a near **meeting point** and then you'll reach the bus following their instructions. Information about timing and meeting place will be given in the voucher.

Rate includes:

- return transfer on our buses and minibuses
- assistance on board only for buses with over 30 passengers
- assistance at the parking venue at your arrival and departure in Lajatico
- assistance for exchanging ticket vouchers into proper show tickets at the Box office in La Sterza, if needed
- agency fee and tax
- obligatory bus parking fees in Florence/Volterra/Lucca/San Gimignano/Pisa

This transfer is for holders of the show tickets in the following sections:

- Sector B – Poltronissima
- Sector C – Prima Poltrona
- Sector D – Seconda Poltrona
- Sector E – Poltroncina
- Sector Tribuna - Non Numerata

If you have Executive tickets, you can take this bus but the drop off point will be at the main gate for general admission and not at the executive gate. You'll have to wait the general admission opening times to enter the arena.

Why to book with us

- ✓ We are locals, we live in the area of Lajatico. And we love our territory.
- ✓ We assist you from the moment of booking to the day of the event and the following days
- ✓ On the day of the show we are in Lajatico for you: at the box office, at the access to the gate, at the parking lot
- ✓ We don't leave Lajatico until we are sure that each of you is on their vehicle back to the hotel
- ✓ We have a dedicated tel number always available on the day of the show, also at night time
- ✓ We reduce the risk of waiting in the traffic line/queue: we plan for you the most suitable pick up time
- ✓ You have the choice: you can buy a full complete package, or personalize it 100%
- ✓ We only sell show tickets in the best categories, central or semicentral provided directly from the show organizers



arianna&friends

the most authentic tours in Tuscany

ARIANNA & FRIENDS S.r.l.

Via Salaiola 50/10 50/11 La Rosa, 56030 Terricciola (PI)

Office tel numbers and WhatsApp

+39 348 3352039 +39 334 9167724 Monday-Friday 9:00-18:00

Emergency line +39 3296168473

info@ariannandfriends.com / www.ariannandfriends.com

TEATRO DEL SILENZIO 2022 *BOOKING FORM*

Name& surname	
E-mail	
Telephone number while in Italy	
Billing Address (obligatory for our accountancy)	

28 July 2022 - Shared Transfer from:

Pisa <input type="checkbox"/>	Terricciola/Borgo alle Vigne <input type="checkbox"/>	Peccioli <input type="checkbox"/>	Volterra <input type="checkbox"/>	Pontedera/Ponsacco <input type="checkbox"/>
Florence(Firenze) <input type="checkbox"/>	San Miniato <input type="checkbox"/>	Castelfalfi <input type="checkbox"/>	San Gimignano <input type="checkbox"/>	Lucca <input type="checkbox"/>

I have proper/paper/original tickets in my hands I have to exchange the ticket voucher at the box office

Shared transfer

**Number of people
in your party**

Shared return transfer **€ 90 per person**

Arianna & Friends' assistance at the parking area in Lajatico, on-hand delivery of the tickets, and assistance on board to apply covid related restrictions are guaranteed and included in the rate of the package.

Do you have a credit with us due to cancellation
TDS 2020-2021? _____

TOTAL AMOUNT

€ _____

AUTHORIZATION OF CHARGE TO CREDIT CARD

The credit card holder _____
Name(s) _____ Surname _____

authorizes the **withdrawal of 100% of the above mentioned total amount** from the following credit card as
a full payment for booking the package.

Credit card type _____ Credit card number _____

(*Visa, Mastercard only. We do not accept American Express*)

Expiry date _____ month _____ year Holder's Signature _____

This is a personal card this is a business card

In case the customer pays using a EU and non-EU business card the charge will be in Euro.

In case the customer pays using a EU personal card the charge will be in Euro. In case the customer pays using a non-EU personal card, the charge will be in the currency of their country; this means that the actual charge will be calculated considering the conversion rate of the day of the transaction plus any other possible markup or commission applied by the tour operator's bank and the customer's bank.

BANK TRANSFER

Beneficiary: Arianna & Friends srl, Via Carducci 9 Peccioli (P) I-56037

Bank: BPM Banco Popolare di Milano, agency in Peccioli (PI), Via Mazzini 18, I -56037

IBAN: IT26D050347110000000001381

SWIFT/BIC: BAPPIT21T90

2022 event at Teatro del Silenzio with Andrea Bocelli - Informed purchase

Before proceeding with purchasing any offer in object in the present booking form, please confirm that you are fully aware that:

- The tour operator Arianna & Friends issuing this contract is not part of the show organization and is not responsible for the decisions of the production on how and when to announce the event program, and on when the gates will open. The tour operator is also not responsible for the contents of the event and the outcome of the performance.
- The tour operator Arianna & Friends arranges logistic services before and after the performance only. No operator of Arianna & Friends is allowed inside the arena and is responsible of any event occurring inside the Teatro del Silenzio.
- The tour operator Arianna & Friends arranges transfer services by vans, minibuses, and buses to and from the special parking areas, where guests will meet members of the tour operator to give assistance and information.
- From the parking area to the main access of the show venue guests will need to walk 15-20 minutes up to the gates and the road is slightly up and down. The Executive access instead requires a 5-minute walk and the road is not steep. We do not recommend attendance at the event for anyone who has motor difficulties or is in poor physical health, or anyone who should avoid exerting themselves. You herewith confirm that you are able to walk as no special assistance will be provided at the parking area and you might not be able to enter the venue.
- The program of the event at Teatro del Silenzio with Andrea Bocelli is not a solo-concert.

- the program for 2022 edition hasn't been announced yet,. But here some words by Andrea Bocelli as per the organizers' announcement:

The concert scheduled for July 28, 2022, is set to be an exceptional event, not to mention a joyous experience that will envelope the audience in an embrace made up of sound and visuals, presenting them with a parallel score of color and fantastic stage design and a message of hope and positivity, as traditionally occurs in Lajatico.

"I am celebrating a new day that we can spend together, next summer. I am celebrating a project that has marked more than half of my career and that once again is stepping up to the challenge by setting a date and striving to live up to expectations and, if possible, exceed them".

These are the words of Maestro Andrea Bocelli, who also emphasized how "after the uncertainty that marked a difficult two years globally, culture and art must return to their rightful place and play the vital role they deserve. It is my strong desire – to which I will fully commit myself so that this dream of mine may become a reality – that the next Teatro del Silenzio shall be a sumptuous, buoyant and memorable metaphor of an energetic, global new beginning. The striking expression of the awareness that art (and the music that is the voice of art, and the life that art celebrates) always wins out".

- The program could be entirely OPERA, performed in a language that you are not familiar with.
- In the event that the program does not meet your taste, you will not be entitled to change, replace or get refund for the tickets you purchased.
- In case you cancel the trip because the program does not meet your taste, our penalty as a cancellation fee will apply according to the cancellation policy of this travel contract. Please, see our cancellation policy here below (next page).
- Show tickets will be delivered to you at La Sterza box office area. Please remain seated on the van/car and wait for our representative to meet you and give you the event tickets. Without them you will be not able to access the show.

I confirm being aware of the information presented above and I have NO mobility issues

The traveler

Payment procedures and cancellation policy

VOUCHER OF CONFIRMATION OF BOOKING

Once the payment is processed and received, our operators will issue a voucher that will be sent per email.
PLEASE NOTE THAT THE BOOKING IS NOT CONFIRMED UNTIL YOU RECEIVE OUR FINAL CONFIRMATION IN WRITING

TDS CANCELLATION POLICY

CASE 1

When the show occurs regularly, in case of cancellation by customer for any reason, a standard cancellation policy applies:

CANCELLATION BY THE CUSTOMER for any reason, when the show occurs regularly	From the moment of booking to 50 days before the event	From 49 to 0 days before the event
Show ticket	Not Refundable	Not Refundable
Accommodation, transport & assistance and agency fees	50% Refundable	Not Refundable
If instead the customer is able to resell the package to friends or family, we are happy to record the booking under a different name, at no extra fee.		

CASE 2

If the event is postponed by the show organization company for any reason (eg: weather conditions) to a date that is within the next 3 days and the customer cancels:

CANCELLATION BY THE CUSTOMER when the show is postponed to a date within 3 days from the original date.	
Show ticket	Not refundable
Accommodation, transport & assistance and agency fees	50% Refundable via direct reimbursement, or credit voucher for future bookings with Arianna & Friends of any kind. The customer is entitled to choose. The amount to refund is related only to the services not used at the moment of cancellation. (eg: if it's cancelled when you are already in Tuscany and stayed at the booked hotel 1 night, this 1 night will be not refunded)
If instead the customer decides to confirm their presence for the new date, the show tickets are still valid. Ref. accommodation, if customer needs to stay longer, extra stay costs will be on their charge. Ref. transportation to Lajatico, customer will need for sure a new transfer service, that can be purchased with a discount of 20%.	

CASE 3

In case the show is postponed from the organization company for any reason to a different date, month and/or year, (after over 3 days from the original date), and the customer decides not to attend the show on the new date:

CANCELLATION BY THE TRAVELLER WHEN THE SHOW IS POSTPONED (after over 3 days)	If the customer's decision is related to official travel restrictions decided from their Government due to health issues (eg Covid19), wars, other governative resolutions.	For any other personal reasons
Show ticket	70% Refundable - via direct reimbursement, or credit voucher for future bookings with Arianna & Friends of any kind. The	Non refundable

	customer is entitled to choose.	
Accommodation, transport & assistance and agency fees	70% Refundable - via direct reimbursement, or credit voucher for future bookings with Arianna & Friends of any kind. The customer is entitled to choose.	50% Refundable - via direct reimbursement, or credit voucher for future bookings with Arianna & Friends of any kind. The customer is entitled to choose.
<p>If instead the customer decides to confirm their presence for the new date, the paid amount for the tickets and the rest of the package will be valid for the new date, at no extra fee. The customer is also entitled to change the name on the booking if they are able to resell the full package, at no extra fee.</p>		

CASE 4

If the event is cancelled permanently by the show organization company, for any reason, at any time, and it's not postponed this cancellation policy applies.

PERMANENT CANCELLATION BY THE SHOW ORGANIZATION COMPANY	
Show ticket	Refundable via direct reimbursement or credit voucher – this will depend on the decision from the event organizers who set the rules about the tickets. Arianna & Friends will inform the customer as soon the decision from the event organization company is known and proceed accordingly.
Accommodation, transport & assistance and agency fees	70% Refundable. The amount to refund is related only to the services not used at the moment of cancellation. (eg: if it's cancelled when you are already in Tuscany and stayed at the booked hotel 1 night, this 1 night will be not refunded)

IMPORTANT: In order to reduce money loss, the traveller is advised to issue an insurance policy in their country before departure.

PRIVACY POLICY The tour operator and travel agency Arianna & Friends Srl (here define as the T.O.) through the websites Ariannandfriends.com complies with the obligations under the 2003 Italian Data Protection Act (Decreto Legislativo n.196/03). Additionally, the T.O. understands the importance of maintaining the confidentiality of the information stored about the traveler while using the sites. Contacts and other personal data the traveler supplies are stored by the T.O. and will be used to provide the travelers with the information they have requested. The collected information may be used by the staff the T.O. to keep the traveler updated about its newest activities and events. The T.O. will never wilfully disclose individually identifiable information about any traveler to any party without first receiving permission from that person. Yet, the T.O. is obliged to pass such information on to the relevant suppliers of accommodation (except credit card details), and, if required by them or by law, to security or credit checking companies and public authorities such as customs/immigration offices. The traveler can remove any of the information that the T.O. stores about them, at any time, by sending an email to info@ariannandfriends.com with a request of deletion from the mailing list.

This booking form cancellation policy, terms and conditions are understood, accepted and agreed by:

The Tour Operator & Travel Agency
Arianna & Friends srl

The Traveler

T


