

## TEATRO DEL SILENZIO – 2023 EDITION with ANDREA BOCELLI in Lajatico, Tuscany

Book your tickets to the show and shared return (round trip) transfer from Florence or Pisa. To make it a memorable day, add a wine tasting and Tuscan dinner at a local winery before the show

### SHOW TICKETS + Shared transfer + Dinner & Wine Tasting

Shared transfer + wine tasting/dinner + ticket in D section, SECONDA POLTRONA € 475 per person

Shared transfer + wine tasting/dinner + ticket in C section, PRIMA POLTRONA € 540 per person

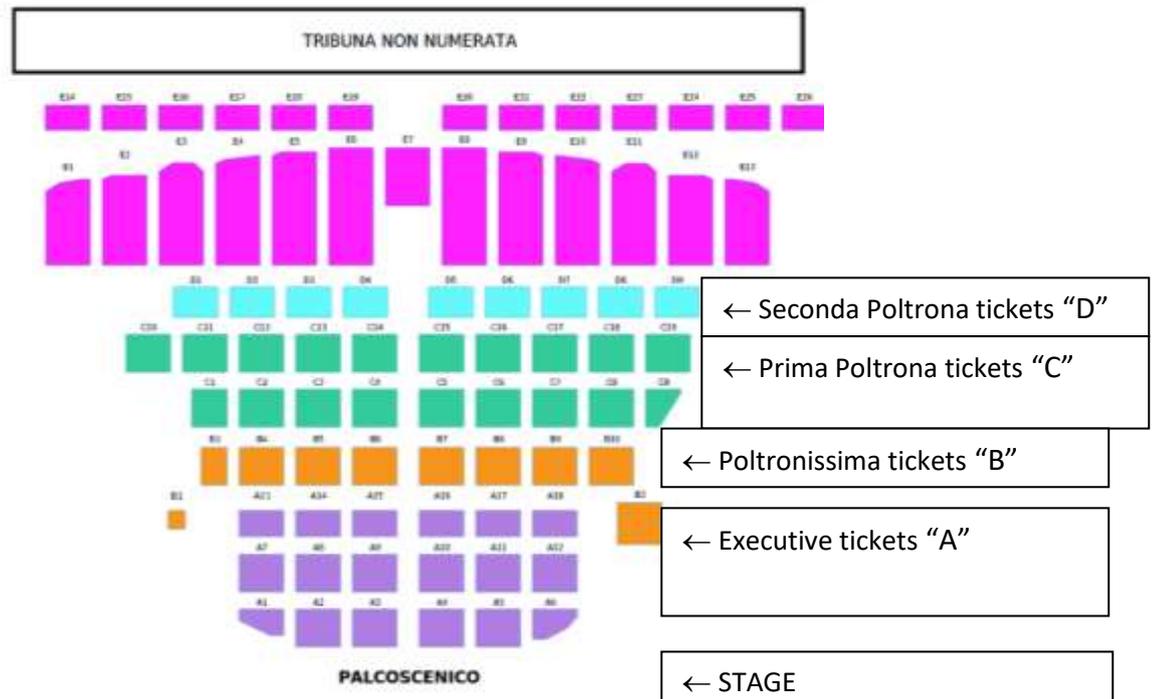
Shared transfer + wine tasting/dinner + ticket in C section, POLTRONISSIMA € 585 per person

Treat yourself with a lovely dinner before the show to experience a memorable day in Tuscany. The pre-show dinner is at a local winery in the countryside near Lajatico. **The winery we selected produces excellent wines** and on that special evening a typical Tuscan dinner is served with the tasting of 3 of their best wines. From the winery you'll be able to enjoy a fantastic view over the vineyards.

It's an early dinner, as it starts at around 5 pm. The show is meant to start at 8:30 pm and we want to make sure you'll be at the gate not later than 7:30 pm to avoid queues and to enjoy the sunset, the view and the pre-show atmosphere.



## Example of scheme of the arena at Teatro del Silenzio



### Why to book with us

- ✓ We are locals, we live in the area of Lajatico. And we love our territory
- ✓ We assist you from the moment of booking to the day of the event and the following days
- ✓ We are patient and ready to help
- ✓ On the day of the show we are in Lajatico for you: at the box office and at the parking lots
- ✓ We don't leave Lajatico until we are sure that each of you is on their vehicle back to the hotel
- ✓ We have a dedicated tel number always available on the day of the show, also at night time
- ✓ We reduce the risk of waiting in the traffic line/queue: we plan for you the most suitable pick up time
- ✓ You have the choice: you can buy a full complete package, or personalize it 100%
- ✓ We only sell show tickets in the best categories, central or semicentral provided directly from the show organizers as we are their reliable business partners. So our tickets are safe, authorized and valid
- ✓ All our buses are new, clean and fully airconditioned. They leave Florence and Pisa from the closest allowed pick up point to the town center. We will inform about it in the voucher.
- ✓ On board of the buses from Florence and Pisa you always have a helpful guide travelling with you, ready to assist you throughout the whole service.

Please fill in this document, provide your signature on all pages where required, and send it back via email [info@ariannandfriends.com](mailto:info@ariannandfriends.com) or whatsapp +39 3296168473



**arianna&friends**

the most authentic tours in Tuscany

**ARIANNA & FRIENDS S.r.l.**

Via Salaiola 50/10 50/11 La Rosa, 56030 Terricciola (PI)

Office tel numbers and WhatsApp

+39 348 3352039 +39 334 9167724 Monday-Friday 9:00-18:00

Emergency line +39 3296168473

info@ariannandfriends.com / www.ariannandfriends.com

## TEATRO DEL SILENZIO 2023 *BOOKING FORM*

Name& surname of each participant	
E-mail	
Telephone number while in Italy	
Billing Address (obligatory for our accountancy)	

**Thursday 27 July 2023**

Shared transfer from/to	PISA <input type="radio"/>	FLORENCE <input type="radio"/>
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**Shared return (round trip) transfer + show ticket + wine tasting & dinner**

**Number of people in your party**

Shared transfer + tickets in <b>D Seconda Poltrona</b> + wine tasting & dinner <b>€ 475</b> per person	
Shared transfer + tickets in <b>C Prima Poltrona</b> + wine tasting & dinner <b>€ 540</b> per person	
Shared transfer + tickets in <b>B Pontronissima</b> + wine tasting & dinner <b>€ 585</b> per person	

Arianna & Friends' assistance at the parking area in Lajatico is guaranteed and included in the rate of the package.

Food restrictions:

**TOTAL AMOUNT**

€ \_\_\_\_\_

### AUTHORIZATION OF CHARGE TO CREDIT CARD

The credit card holder \_\_\_\_\_

Name(s)

Surname

authorizes the **withdrawal of 100% of the above mentioned total amount** from the following credit card as a **full payment** for booking the package.

Credit card type \_\_\_\_\_ Credit card number \_\_\_\_\_

(Visa, Mastercard only. We do not accept American Express)

Expiry date \_\_\_\_\_ Holder's Signature \_\_\_\_\_

month

year

This is a personal card

this is a business card

In case the customer pays using a EU and non-EU business card the charge will be in Euro.

In case the customer pays using a EU personal card the charge will be in Euro.

In case the customer pays using a non-EU personal card, the charge will be in the currency of their country; this means that the actual charge will be calculated considering the conversion rate of the day of the transaction plus any other possible markup or commission applied by the tour operator's bank and the customer's bank.

### BANK TRANSFER

Beneficiary: Arianna & Friends srl

Bank: BPM Banco Popolare di Milano, agency in Peccioli (PI), Via Mazzini 18, I -56037

**IBAN: IT26D050347110000000001381**

**SWIFT/BIC: BAPPIT21T90**

## 2023 event at Teatro del Silenzio with Andrea Bocelli - Informed purchase

Before proceeding with purchasing any offer in object in the present booking form, please confirm that you are fully aware that:

- The tour operator Arianna & Friends issuing this contract is not part of the show organization and is not responsible for the decisions of the production on how and when to announce the event program, and on when the gates will open. The tour operator is also not responsible for the contents of the event and the outcome of the performance.
- The tour operator Arianna & Friends arranges logistic services before and after the performance only. No operator of Arianna & Friends is allowed inside the arena and is responsible of any event occurring inside the Teatro del Silenzio.
- The tour operator Arianna & Friends arranges transfer services by vans, minibuses, and buses to and from the special parking areas, where guests will meet members of the tour operator to give assistance and information.
- From the parking area to the main access of the show venue guests will need to walk 15-20 minutes up to the gates and the road is slightly up and down. The Executive access instead requires a 5-minute walk and the road is not steep. We do not recommend attendance at the event for anyone who has motor difficulties or is in poor physical health, or anyone who should avoid exerting themselves. You herewith confirm that you are able to walk as no special assistance will be provided at the parking area and you might not be able to enter the venue.
- The program of the event at Teatro del Silenzio with Andrea Bocelli is not a solo-concert.
- **the program for 2023 edition ois not known yet, but these are the statements from the Maestro**

*"It is an extraordinary and powerful emotion to see, every time, how several thousands of people converge from all over the world right here in my humble Lajatico, in this natural basin that will be returned to nature the next day, moved by their desire to share in an experience of good music and beauty,"* said Maestro Bocelli, who also emphasized that *"what is experienced with live performances, on stage but also in the audience, in terms of the intensity and quality of the exchange of energy that is set in motion, cannot be replaced by the virtual world. The 2022 edition has confirmed to us how much we need to come together, to be together and to get back to the arts and culture. Every year, the Teatro del Silenzio represents a new challenge because of its complexity and unconventionality. It is wonderful that another year of this event has been confirmed. It is a privilege to be able to set a date for July 27 next year, in the desire and certainty that we will experience an evening of great emotion together. If the spectators return home a little more serene, with a smile on their faces, well I will be a happy man, because I will have achieved what I set out do to".*

- The program could be entirely OPERA, performed in a language that you are not familiar with.
- In the event that the program does not meet your taste, you will not be entitled to change, replace or get refund for the tickets you purchased.
- In case you cancel the trip because the program does not meet your taste, our penalty as a cancellation fee will apply according to the cancellation policy of this travel contract. Please, see our cancellation policy here below (next page).
- Show tickets will be forwarded to your email address at the latest 1 week before the show and they will have a QR code and Bar code. Without them you will be not able to access the show.

I confirm being aware of the information presented above and I have NO mobility issues

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Signature of the traveler

## Payment procedures and cancellation policy

### VOUCHER OF CONFIRMATION OF BOOKING

Once the payment is processed and received, our operators will issue a voucher that will be sent per email.  
**PLEASE NOTE THAT THE BOOKING IS NOT CONFIRMED UNTIL YOU RECEIVE OUR FINAL CONFIRMATION IN WRITING**

### TEATRO DEL SILENZIO PACKAGES- CANCELLATION POLICY

#### CASE 1

**When the show occurs regularly, in case of cancellation by customer for any reason, a standard cancellation policy applies:**

CANCELLATION BY THE CUSTOMER for any reason, when the show occurs regularly	From the moment of booking to 50 days before the event	From 49 to 0 days before the event
Show ticket	Not Refundable	Not Refundable
Accommodation, meals, transport & assistance and agency fees	50% Refundable	Not Refundable
If instead the customer is able to resell the package to friends or family, we are happy to record the booking under a different name, at no extra fee.		

#### CASE 2

**If the event is postponed by the show organization company for any reason (eg: weather conditions) to a date that is within the next 3 days and the customer cancels:**

CANCELLATION BY THE CUSTOMER when the show is postponed to a date within 3 days from the original date.	
Show ticket	Not refundable
Accommodation, meals, transport & assistance and agency fees	50% Refundable via direct reimbursement, or credit voucher for future bookings with Arianna & Friends of any kind. The customer is entitled to choose. The amount to refund is related only to the services not used at the moment of cancellation. (eg: if it's cancelled when you are already in Tuscany and stayed at the booked hotel 1 night, this 1 night will be not refunded)
If instead the customer decides to confirm their presence for the new date, the show tickets are still valid. Ref. accommodation, if customer needs to stay longer, extra stay costs will be on their charge. Ref. transportation to Lajatico, customer will need for sure a new transfer service, that can be purchased with a discount of 20%.	

#### CASE 3

**In case the show is postponed from the organization company for any reason to a different date, month and/or year, (after over 3 days from the original date), and the customer decides not to attend the show on the new date:**

CANCELLATION BY THE TRAVELLER WHEN THE SHOW IS POSTPONED (after over 3 days)	If the customer's decision is related to official travel restrictions decided from their Government due to health issues (eg Covid19), wars, other governative resolutions.	For any other personal reasons
Show ticket	70% Refundable - via direct reimbursement, or credit voucher for future bookings with Arianna & Friends of any kind. The	Non refundable

	customer is entitled to choose.	
Accommodation, meals, transport & assistance and agency fees	70% Refundable - via direct reimbursement, or credit voucher for future bookings with Arianna & Friends of any kind. The customer is entitled to choose.	50% Refundable - via direct reimbursement, or credit voucher for future bookings with Arianna & Friends of any kind. The customer is entitled to choose.
<p>If instead the customer decides to confirm their presence for the new date, the paid amount for the tickets and the rest of the package will be valid for the new date, at no extra fee. The customer is also entitled to change the name on the booking if they are able to resell the full package, at no extra fee.</p>		

#### **CASE 4**

**If the event is cancelled permanently by the show organization company, for any reason, at any time, and it's not postponed this cancellation policy applies.**

PERMANENT CANCELLATION BY THE SHOW ORGANIZATION COMPANY	
Show ticket	Refundable via direct reimbursement or credit voucher – this will depend on the decision from the event organizers who set the rules about the tickets. Arianna & Friends will inform the customer as soon the decision from the event organization company is known and proceed accordingly.
Accommodation, meals, transport & assistance and agency fees	70% Refundable. The amount to refund is related only to the services not used at the moment of cancellation. (eg: if it's cancelled when you are already in Tuscany and stayed at the booked hotel 1 night, this 1 night will be not refunded)

**IMPORTANT: In order to reduce money loss, for possible cancellations the traveller is advised to issue an insurance policy in their country before departure.**

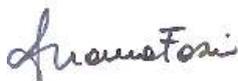
PRIVACY POLICY The tour operator and travel agency Arianna & Friends Srl (here define as the T.O.) through the websites Ariannandfriends.com complies with the obligations under the 2003 Italian Data Protection Act (Decreto Legislativo n.196/03). Additionally, the T.O. understands the importance of maintaining the confidentiality of the information stored about the traveler while using the sites. Contacts and other personal data the traveler supplies are stored by the T.O. and will be used to provide the travelers with the information they have requested. The collected information may be used by the staff the T.O. to keep the traveler updated about its newest activities and events. The T.O. will never wilfully disclose individually identifiable information about any traveler to any party without first receiving permission from that person. Yet, the T.O. is obliged to pass such information on to the relevant suppliers of accommodation (except credit card details), and, if required by them or by law, to security or credit checking companies and public authorities such as customs/immigration offices. The traveler can remove any of the information that the T.O. stores about them, at any time, by sending an email to info@ariannandfriends.com with a request of deletion from the mailing list.

This booking form cancellation policy, terms and conditions are understood, accepted and agreed by:

The Tour Operator & Travel Agency  
Arianna & Friends srl

Signature of the Traveler

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