

ANDREA BOCELLI's TEATRO DEL SILENZIO 2024 - Lajatico - Tuscany

ACCOMMODATION, DINNERS & TRANSFER SERVICE

Did you already purchase the tickets to the show?

Buy one of our Bocelli packages to make your experience in Tuscany memorable.

All our packages include **accommodation for at least 3 nights**, a **welcome dinner** at your arrival, a **pre-show aperitif** or a **pre-show dinner at a local winery** before leaving the hotel to reach Lajatico, a shared **transfer to Lajatico** and back that can be **upgraded to private**, or a **private one**.



Here our hotel selection

Offer	Type of accommodation	Location	Town or countryside	Distance from Lajatico	Stars	Minimum stay
Package 1	Elegant Hotel	Florence	town	78 km	5 stars	3 nights
Package 2	Historical Relais	Colle Val d'Elsa	countryside	50 km	4 stars plus	4 nights
Package 3	Charming Hotel	Volterra	town	24 km	4 stars	4 nights
Package 4	Spa Relais	San Gimignano	countryside	36 km	4 stars	4 nights
Package 5	Castle	Casole D'Elsa	Countryside	53 km	5 stars	3 nights
Package 6	Historical Hotel	San Gimignano	town	38 km	3 stars plus	4 nights
Package 7	--	--	--	--	--	-
Package 8	Castle	Lari	Countryside	21 km	5 stars	3 nights
Package 9	Romantic B&B	Pisa	town	52 km	4 stars	3 nights
Package 10	Deluxe Hotel	Pisa	town	52 km	4 stars	3 nights
Package 11	Country Resort	Ponsacco	countryside	21 km	3 stars plus	4 nights
Package 12	Luxury Relais	Bibbona	countryside	44 km	5 stars	4 nights
Package 13	Wine estate	Terricciola	Countryside	18 km	4 stars	7 nights

Why to book with us

- ✓ We are locals, we live in the area of Lajatico. And we love our territory
- ✓ We assist you from the moment of booking to the day of the event and the following days
- ✓ We are patient and ready to help
- ✓ On the day of the show, we are in Lajatico for you: at the box office and at the parking lots
- ✓ We don't leave Lajatico until we are sure that each of you is on their vehicle back to the hotel
- ✓ We have dedicated tel numbers always available on the day of the show, also at night time
- ✓ We reduce the risk of waiting in the traffic line/queue: we plan for you the most suitable pick-up time in order to arrive in Lajatico before the crowd arrives. You might think the arrival is too early, but our experience tells us that it's better to wait in the center of the town with a glass of prosecco in your hands rather than stuck in the traffic on the roads
- ✓ You have the choice: you can buy a full complete package, or personalize it 100%
- ✓ Shared transportation is guaranteed from most of the main towns of Tuscany and from many hotels included in the offers.
- ✓ The large buses with over 35 passengers will have a guide on board for a more complete and safe service
- ✓ Private transfer has got the most comforts and the driver picks you up directly from your hotel/accommodation (with some exceptions of some private buses and pick up points).
- ✓ All our vehicles are new, clean and fully airconditioned
- ✓ We provide a flashlight/torch for the way back to the vans/buses and some other useful gadgets to make your experience more enjoyable.
- ✓ All the accommodation packages include also a welcome dinner directly at the hotel or at a typical restaurant at reasonable walking distance, a preshow aperitif at the hotel or a preshow early dinner at a local winery.
- ✓ You can include activities such as cooking classes, wine tours, guided tours and make it a memorable trip!



PACKAGE 1 → ELEGANT HOTEL IN FLORENCE *****



Accommodation in Florence at a **5***** hotel**, very close to the **Lungarno river banks**, in a quiet place and within 10-15 minutes walking distance from the most important attractions in town. This **palace** is an **historical building refined with prestigious antique furniture**, marble fittings and all comforts. The bedrooms range from Classic (min 17 sqm) to Junior Suite (up to 40 sqm, with separate sitting area and extra bed) and are all equipped with **air-conditioning and WIFI**. The hotel offers great meals at its **prestigious restaurant of excellent specialties**, and aperitifs at the bar with veranda overlooking the internal court. At the guest's service a **fitness center**.

In case you choose a **shared transfer to/from the show** the bus to Lajatico leaves directly from a place located few meters from the hotel. For **private transfers**, the pickup will be right in front of the hotel.

The basic package is for 3 nights but you can extend your stay so you can visit more and enjoy Florence fully.

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The FULL PACKAGE FLORENCE 2024 includes:

- ✓ **3-night accommodation** with daily **breakfast** in classic/deluxe/junior suite bedrooms
- ✓ **Welcome gourmet 3-course dinner** at the restaurant of the hotel, including 1 bottle of wine every 2 people, on your arrival night
- ✓ **Shared Transfer to/from Lajatico** for the Teatro del Silenzio – *possible upgrade to private*
- ✓ **Pre-show dinner at a winery** near Lajatico on the day of the show
- ✓ **Assistance** at the dedicated parking area in Lajatico by our operators and **agency fee**





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ARIANNA & FRIENDS S.r.l.

Via Salaiola 50/10 50/11 La Rosa, 56030 Terricciola (PI)

Office tel numbers and WhatsApp

+39 348 3352039 +39 334 9167724 Monday-Friday 9:00-18:00

Emergency line +39 3296168473

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PACKAGE 1 → Elegant hotel in Florence *****
3 NIGHTS + WELCOME DINNER + PRE-SHOW DINNER AT THE WINERY
+ RETURN TRANSFER TO LAJATICO

Prices are per person

CLASSIC ROOM 17-23 sqm	€ 1025
DELUXE ROOM 25-35 sqm	€ 1100
JUNIOR SUITE ROOM 30-45 sqm	€ 1190

Extras

Extra night per person	Classic €225, Deluxe € 250, Junior Suite € 280 per person
Obligatory Tourist tax	€ 8 per person per night, to be paid on site at the hotel directly
Double room used as single (DUS)	Ask for a quotation
Upgrade to Private concert transfer to/from Lajatico	€ 340 per person (party of 2 people), € 240 per person (party of 3-4 people) € 200 per person (party of 5-8 people)

If you have Executive tickets and you want to be transferred to the executive parking area, you need to upgrade to private transfer. The bus /shared transfer doesn't reach the executive parking area

Transfer from or to Florence airport one way (here prices per service, not per person)	€ 80 for 2 people, € 100 for 3-4 people, € 120 for 5-8 people
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MAKE YOUR STAY EVEN MORE PLEASANT: ADD SOME EXCLUSIVE TOURS AND ACTIVITIES

DAVID TOUR Small group guided tour to Florence 3 hours including skip-the-line tickets to Academia (David) + Italian aperitif Min 4 max 8 people	FOODIE TOUR Small group guided tour to Florence 3 hours with focus on Florentine food specialties and tasting + 1 glass of Chianti Min 4 max 8 people	WINE TOUR – private Private wine tour in San Miniato area, in the countryside. Visit to two wineries with tasting and typical lunch. 6 hours + travel distance
€ 110 per person	€ 120 per person	€ 460 for the first 2 people € 100 for any additional person of the same party
Walking tour, meeting the guide at the hotel, transfer not needed	Walking tour, meeting the guide at the hotel, transfer not needed	45-60 minute distance Transfer needed. Driver is extra € 600 for 2people
On Tuesday 16 July at 10 am On Thursday 18 July at 4 pm	On Tuesday 16 July at 4 pm On Thursday 18 July at 11 am	Anytime upon request and availability

We suggest you not to wait last minute to book your tours and activities so that availability is secured

PACKAGE 4 → SPA RELAIS IN SAN GIMIGNANO ****



Accommodation in a **romantic Relais ******, on the hills around the charming town of San Gimignano. At the resort you have everything you need for a pleasant stay in the Tuscan countryside: panoramic outdoor **swimming pool** surrounded by olive trees, large **wellness center** with its own **internal & external spa pool**, a **refined restaurant with view**, a **café**, and a **wine cellar dining area**. This **modern yet romantic Relais** is located in a **very scenic hilly area** among vines and olive trees. You can choose among simple and cozy classic bedrooms, or wider and comfortable superior bedrooms, all with **Wi-Fi and air-conditioning**. The relais is located **10 minutes' drive to medieval town of San Gimignano** where to try more restaurants and do some good shopping. Minimum stay 4 nights.

The FULL PACKAGE RELAIS SAN GIMIGNANO 2024 includes:

- ✓ **4-night accommodation** in double bedroom with **breakfast**.
- ✓ Use of the **wellness center** and the Technogym. Beauty treatments and massages available onsite
- ✓ **Shared Transfer to/from Lajatico** – *possible upgrade to private transfer*
- ✓ **1 welcome dinner** at the restaurant of the resort with typical dishes and local wines
- ✓ **1 pre-show aperitif** at the resort with local specialties before leaving to Lajatico
- ✓ **Assistance** at the dedicated parking area in Lajatico by our operators, agency fee included



PACKAGE 4 → Spa Relais in San Gimignano
4 NIGHTS + WELCOME DINNER + PRE-SHOW APERITIF
+ RETURN TRANSFER TO LAJATICO

Prices are per person

CLASSIC ROOM (only 1 room available) only from the 18 to the 22 July	€ 915
SUPERIOR ROOM (only 2 rooms available)	€ 1015
JUNIOR SUITE ROOM	€ 1135

Extras

Extra night per person	Classic €150, Superior € 175, Junior Suite € 205 per person
Obligatory Tourist tax	€ 2,5 per person per night, to be paid on site at the hotel directly
Upgrade to Private concert transfer to/from Lajatico	€ 340 per person (party of 2 people), € 240 per person (party of 3-4 people) € 200 per person (party of 5-8 people)

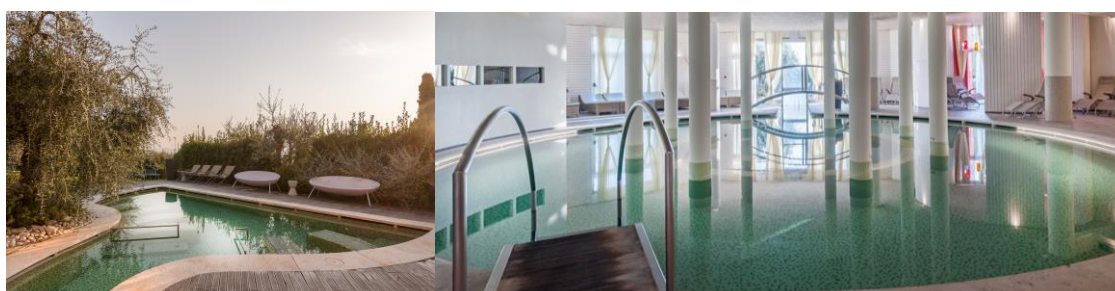
If you have Executive tickets and you want to be transferred to the executive parking area, you need to upgrade to private transfer. The bus /shared transfer doesn't reach the executive parking area

Transfer from or to Florence or Pisa, one way (here prices per service, not per person)	€ 230 for 2 people, € 250 for 3-4 people, € 270 for 5-8 people
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MAKE YOUR STAY EVEN MORE PLEASANT: ADD SOME EXCLUSIVE TOURS AND ACTIVITIES

Small group shared COOKING CLASS at Rita's farm, authentic kitchen, hands-on experience, half day with lunch or dinner. Andrea Bocelli wines and kitchen aprons included.	Private walking GUIDED TOUR TO SAN GIMIGNANO with cheese, prosciutto and Vernaccia wine tasting 3 hours + travel distance	Private VOLTERRA & CHEESE TOUR visit to an organic cheese farm in the countryside with lunch and cheese tasting. Visit to the town of Volterra. 6 hours + travel distance
€ 100 per person	€ 320 for 2 people, additional person of the same party € 30 per person	€ 380 for 2 people, additional person of the same party € 45 per person
40 minute drive from the hotel Transfer needed. Driver is extra € 280 round trip for 2 people	10 minute drive from the hotel Transfer needed. We suggest to call a local taxi	30-40 minute drive from the hotel Transfer needed. Driver is extra € 580 full day for 2 people
On Tuesday 16 July at 3:30 pm On Thursday 18 July at 3:30 pm	Anytime upon request and availability	Anytime upon request and availability

We suggest you not to wait last minute to book your tours and activities so that availability is secured



PACKAGE 5 → CASTLE IN CASOLE D'ELSA *****



This is a **luxury accommodation** on the Tuscan mountains not far from Siena, 1 hour drive from Lajatico. It's **5-star hotel**, one of those magical places where time stands still. This **10th-century estate** is the perfect place to experience the wonders of rural Italy and enjoy a world of **comfort, elegance and world-class dining**. At our guest's disposal a **luxury spa** housed in what was once the wine cellar. Barrel-vaulted ceilings and restored stone walls create a **timeless atmosphere with views across the valley**. There is a wide variety of suits and villas. **The rooms are all elegant** and some are furnished with **local antiques and opulent fabrics**, some others with more modern and **contemporary design**. Minimum stay 3 nights. At our guests' disposal also a **stunning panoramic pool**, and a large outdoor area where to chill-out, relax, enjoy some local wines and **dine al fresco**. Minimum stay 3 nights.

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The FULL PACKAGE CASTLE IN CASOLE D'ELSA 2024 includes:

- ✓ **3-night accommodation** in double bedroom with **breakfast**.
- ✓ Use of the **wellness center**. Beauty treatments and massages available onsite
- ✓ **Private Transfer to/from Lajatico** (no shared transfer in this offer)
- ✓ **1 welcome dinner** at the restaurant of the resort with 3-course menu and 1 bottle of wine for 2
- ✓ **1 pre-show aperitif** at the resort with local specialties before leaving to Lajatico and 2 drinks
- ✓ **Assistance** at the dedicated parking area in Lajatico by our operators, agency fee included



PACKAGE 5 → Castle in Casole D'Elsa
3 NIGHTS + WELCOME DINNER + PRE-SHOW APERITIF
+ PRIVATE RETURN TRANSFER TO LAJATICO

Prices are per person

J.SUITE DELUXE	€ 3940
J SUITE PREMIUM	€ 4075
SUITE OLIVA	€ 4285
SUITE LIMONE	€ 4465
SUITE CASTELLO	€ 6085

Extras

Extra night per person	Deluxe € 1075, Premium € 1120, Oliva € 1190, Limone € 1250, Castello € 1790, per person
Obligatory Tourist tax	€ 5 per person per night, to be paid on site at the hotel directly
Transfer from or to Florence or Pisa airport one way (here prices per service, not per person)	€ 280 for 2 people, € 300 for 3-4 people, € 320 for 5-8 people

MAKE YOUR STAY EVEN MORE PLEASANT: ADD SOME EXCLUSIVE TOURS AND ACTIVITIES

Small group shared COOKING CLASS at Rita's farm, authentic kitchen, hands-on experience, half day with lunch or dinner. Andrea Bocelli wines and kitchen aprons included.	Private walking GUIDED TOUR TO SAN GIMIGNANO with cheese, prosciutto and Vernaccia wine tasting 3 hours + travel distance	Private VOLTERRA & WINE TOUR visit to a family run wine farm in the countryside with lunch and wine tasting. Visit to the town of Volterra. 6 hours + travel distance
€ 100 per person	€ 320 for 2 people, additional person of the same party € 30 per person	€ 440 for 2 people, additional person of the same party € 70 per person
70 minute drive from the hotel Transfer needed. Driver is extra € 360 round trip for 2 people	40 minute drive from the hotel Transfer needed. Driver is extra € 500 round trip service for 2 people	45-55 minute drive from the hotel Transfer needed. Driver is extra € 650 full day for 2 people
On Tuesday 16 July at 3:30 pm On Thursday 18 July at 3:30 pm	Anytime upon request and availability	Anytime upon request and availability

We suggest you not to wait last minute to book your tours and activities so that availability is secured



PACKAGE 11 → COUNTRY RESORT IN PONSACCO ***



This place is ideal for those who want to **relax in the countryside**, but also want the comfort of a hotel and the vicinity of motorway to reach the various destinations. It's renovated **early nineteen-century farmhouse**. It's located on top of a hill **looking at the valley and completely surrounded by olive trees and vineyards**. It offers large and **comfortable rooms standard or superior (wider)** and also units with a kitchenette for those who want to stay longer and be more independent and have more space.

The **outdoor swimming pool** is for your use and also complimentary **wi-fi and air-conditioning**.

The chef of the property prepared delicious dinners, lunches and breakfast and snacks for the pool.

The hotel is 10 minute drive from the nearest train station and the local motorway that connects Pisa and Florence 30 minutes from Pisa airport. Minimum stay 3 nights.

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The FULL PACKAGE COUNTRY RESORT IN PONSACCO 2024 includes:

- ✓ **3-night accommodation with breakfast**
- ✓ **1 welcome dinner** at the restaurant of the resort with 1 bottle of wine for 2 people
- ✓ **Shared Transfer to/from Lajatico** – *possible upgrade to private*
- ✓ **1 pre-show Italian aperitif** at the resort before leaving to Lajatico
- ✓ **Assistance** at the dedicated parking area in Lajatico by our operators, agency fee included





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PACKAGE 11 → Prices of the Country Resort in Ponsacco ***

3 NIGHTS + WELCOME DINNER + PRE-SHOW APERITIF + RETURN TRANSFER TO LAJATICO

Prices are per person

CLASSIC	€ 720
SUPERIOR (only 1 room available)	€ 810
SUITE WITH KITCHENETTE for 2 people	€ 900
SUITE WITH KITCHENETTE for 3 people	€ 790
SUITE WITH KITCHENETTE for 4 people	€ 690

Extras

Extra night per person	Classic €125, Superior € 155, Suite for 2 € 185, per person Suite for 3 € 70, Suite for 4 € 60, per person
Double room used as single (DUS)	Ask for a quotation
Upgrade to Private concert transfer to/from Lajatico	€ 340 per person (party of 2 people), € 240 per person (party of 3-4 people) € 200 per person (party of 5-8 people)
Transfer from or to Pisa, one way (here prices per service, not per person)	€ 140 for 2 people, € 160 for 3-4 people, € 180 for 5-8 people
Transfer from or to Florence, one way (here prices per service, not per person)	€ 190 for 2 people, € 210 for 3-4 people, € 230 for 5-8 people

MAKE YOUR STAY EVEN MORE PLEASANT: ADD SOME EXCLUSIVE TOURS AND ACTIVITIES

Small group shared COOKING CLASS at Rita's farm, authentic kitchen, hands-on experience, half day with lunch or dinner. Bocelli wines and kitchen aprons included.	Private guided E-BIKE TOUR on the Tuscan hills, leaving from our office with tasting of typical products 4-5 hours	Private Two winery tours in Terre di Pisa countryside wine area Visit to two authentic wineries with tasting and typical lunch, 6 hours in total.
€ 100 per person	€ 560 for 2 people, additional person € 100 per person	€ 460 for the first 2 people € 100 for any additional person of the same party
30 minute drive from the Hotel Transfer needed. Driver is extra € 220 round trip	Transfer not needed	25-35 minute drive from the Hotel Transfer needed. Driver is extra € 550 for a full day for 2 people
On Tuesday 16 July at 3:30 pm On Thursday 18 July at 3:30 pm	Anytime upon request and availability	Anytime upon request and availability

We suggest you not to wait last minute to book your tours and activities so that availability is secured

PACKAGE 12 → LUXURY RELAIS IN BIBBONA *****



Accommodation **near the coast** at a 5***** relais in Bibbona country area. The estate is located in a natural embrace of a splendid beauty formed by **soft hills, historical hamlet and towers, cypresses** and it's furnished with elegant **interiors with its earthy colors, old furniture and precious fabrics**. It's an estate producing wine, olive oil and a large variety of organic fruits and vegetables that are used by the chef in the **high-end restaurant** of the estate. The restaurant is open every day of your stay. At the guests' disposal: an **external pool** with two Jacuzzi corners, mountain bikes, Wi-Fi, room service, laundry service, and at extra charge massages in a relaxing historical building. **Airconditioning** available. Superior bedrooms are 20-22 sqm, and the deluxe bedrooms are 18 sqm with a private outside area (loggia, garden or terrace) For this package only private transfer (and not shared transfer) is included in the offer. Minimum stay 4 nights.

The FULL PACKAGE FLORENCE 2024 includes:

- ✓ **4-night accommodation** with daily breakfast in superior or deluxe bedrooms, **use of the pool**
- ✓ **Welcome gourmet 3-course dinner** at the restaurant of the hotel, including 1 bottle of wine from the farm
- ✓ **Private Transfer** to/from Lajatico for the Teatro del Silenzio (no shared transfer in this option)
- ✓ **Pre-show afternoon brunch at 3:30 pm** before leaving to Lajatico, 1 bottle of wine from the farm included
- ✓ **Assistance** at the dedicated parking area in Lajatico by our operators, agency fee included.



PACKAGE 12 → Prices of the Luxury Relais package in BIBBONA *****
4 NIGHTS + WELCOME DINNER + PRE-SHOW BRUNCH AT THE RELAIS
+ RETURN PRIVATE TRANSFER TO LAJATICO

Prices are per person

SUPERIOR ROOM (2 rooms available)	€ 2215
DELUXE ROOM (only 1 room available)	€ 2255

Extras

Extra night per person	Superior € 370, Deluxe € 380 per person
Obligatory Tourist tax	€ 0,50 per person per night, to be paid on site at the hotel directly
Transfer from or to Florence airport, one way (here prices per service, not per person)	€ 250 for 2 people, € 270 for 3-4 people, € 290 for 5-8 people

MAKE YOUR STAY EVEN MORE PLEASANT: ADD SOME EXCLUSIVE TOURS AND ACTIVITIES

VOLTERRA & WINE TOUR Private guided walk to the fascinating Etruscan town of Volterra, visit to an alabaster workshop. Visit to a panoramic winery and wine tasting with lunch 6 hours in total + travel distance	CHEESE & OLIVE OIL TOUR Private tour to visit an organic cheese farm and an oil mill with cheese tasting and olive oil tasting and lunch 6 hours in total + travel distance	WINE & OLIVE OIL TOUR AT THE ABBEY Private wine & olive oil tour in Terricciola area, visit to the farm with olive oil /wine and food tasting, and visit to a 1000-year-old abbey. 4 hours in total + travel distance
€ 440 for 2 people, additional person € 70 per person	€ 420 for 2 people, additional person € 80 per person	€ 380 for 2 people, additional person € 60 per person
1 hour distance Driver is extra € 650 for the day for 2 people	1 hour distance Driver is extra € 650 for the day for 2 people	1 hour distance Transfer needed. Driver is extra € 620 for a full day for 2 people
Anytime upon request and availability	Anytime upon request and availability	Anytime upon request and availability

We suggest you not to wait last minute to book your tours and activities so that availability is secured



PACKAGE 13 → WINE ESTATE IN TERRICCIOLA ****



Romantic and **elegant wine estate** in the wine district of Terricciola, **only 18-minute drive from Teatro del Silenzio**.

It's located on a hill and the **view from every part of the property is stunning**. Breakfast is included

At our guests' disposal **studio apartments** with kitchen and bathroom downstairs and the bed on a loft reachable by stairs and also **one-bedroom units**, with 1 bedroom, kitchen/living room, bathroom. All have a private garden or outdoor space. A large **panoramic pool** is available. At your arrival a **private in-home welcome dinner** with seasonal products will be served with 1 bottle of wine. Dinner can be served in the garden.

On the day of the concert, a **rich food aperitif matching some of the wines** produced here is served, before leaving to Lajatico. Air condition and wifi are available. A daily room cleaning with daily bed linen, bath and swimming pool towel change is included. The guests are welcome to pick **fruit and vegetables from the organic garden** of the estate. Another **themed dinner** will be organized for all the Bocelli guests during the week. No open restaurant in the property. We can arrange more private chef services at extra charge. A **visit to the cellar and wine tasting** is included. **Accommodation is for min 7 nights, from 13 to 20 or 14 to 21 July.**

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The FULL PACKAGE WINE ESTATE IN TERRICCIOLA 2024 includes:

- ✓ **7-night accommodation with breakfast**
- ✓ **1 private typical Tuscan dinner** with 1 bottle of wine
- ✓ **Guided visit to the wine cellars and wine tasting**
- ✓ **1 pre-show aperitif**
- ✓ **Shared Transfer to/from Lajatico** at around 5:30 pm– possible upgrade to private
- ✓ **Assistance** at the dedicated parking area in Lajatico by our operators, agency fee included.





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PACKAGE 13 → Prices of the Wine Estate package in Terricciola **** 7 NIGHTS + WELCOME DINNER + PRE-SHOW APERITIF + THEMED DINNER + RETURN SHARED TRANSFER TO LAJATICO

Prices are per person

Accommodation is for min 7 nights, from 13 to 20 or 14 to 21 July.

Studio apartment (2 guests)	€ 1660
1-bedroom apartment (2 guests)	€ 1740
Extras	
Extra night per person	Studio € 150, and 1bed apt € 160 per person
Obligatory Tourist tax	€ 2 per person per night, to be paid on site at the hotel directly
Upgrade to Private concert transfer to/from Lajatico	€ 340 per person (party of 2 people), € 240 per person (party of 3-4 people) € 200 per person (party of 5-8 people)
Transfer from or to Pisa airport, one way (here prices per service, not per person)	€ 140 for 2 people, € 160 for 3-4 people, € 180 for 5-8 people

MAKE YOUR STAY EVEN MORE PLEASANT: ADD SOME EXCLUSIVE TOURS AND ACTIVITIES

Small group shared COOKING CLASS at Rita's farm, authentic kitchen, hands-on experience , half day with lunch or dinner. Bocelli wines and kitchen aprons included.	CHEESE & OLIVE OIL TOUR Private tour to visit an organic cheese farm and an oil mill with cheese tasting and olive oil tasting and lunch 6 hours in total + travel distance	WINE & OLIVE OIL TOUR AT THE ABBEY Private wine & olive oil tour in Terricciola area, visit to the farm with olive oil /wine and food tasting, and visit to a 1000-year-old abbey. 4 hours in total + travel distance
€ 100 per person	€ 420 for 2 people, additional person € 80 per person	€ 380 for 2 people, additional person € 60 per person
20 min distance Driver is extra € 220 round trip	35 min distance Driver is extra € 550 for the day for 2 people	15-20 min distance Driver is extra € 400 for the whole tour 2 people
On 16 or 20 July at 3:30 pm	Anytime upon request and availability	Anytime upon request and availability

We suggest you not to wait last minute to book your tours and activities so that availability is secured

THIS AND THE FOLLOWING PAGES ARE YOUR OFFICIAL BOOKING FORM.
Please fill the document in, provide your signature on all pages where required,
including the cancellation policy pages, and send the pages back via email to
info@ariannandfriends.com or WhatsApp +39 3296168473

BOOKING FORM TEATRO DEL SILENZIO 2024			
Accommodation, transfers, dinners			
Name & surname of each traveler			
E-mail			
WHATSAPP number (obligatory)			
Billing Address (obligatory)			
Food restrictions (last minute changes on menu not possible)			
Number of people in your party		Number of rooms required	
What category of show tickets did you book on your own? Example: Executive, Prima Poltrona, Poltroncina etc.			
IMPORTANT: We suggest to check-out at least 2 days after the show date, because by bad weather the event is postponed to the next night.			
Select your PACKAGE			
Show on Wed 17 th July 2024 <input type="radio"/>		Show on Fri 19 th July 2024 <input type="radio"/>	
Check-in date ____/____/2024 Check-out date ____/____/2024	Package number _____	Type of room(s) _____ _____	
SUBTOTAL AMOUNT FOR THE PACKAGE			€ _____
Optional Extras (tours, activities, upgrades, transfers..)			€ _____
			TOTAL AMOUNT € _____

AUTHORIZATION OF CHARGE TO CREDIT CARD

The credit card holder _____
Name(s) _____ Surname _____

authorizes the **withdrawal of 100% of the above-mentioned total amount** from the following credit card as
a **full payment** for booking the package.

Credit card type _____ Credit card number _____
(Visa, Mastercard only. We do not accept American Express)

Expiry date _____ month _____ year _____ Holder's Signature _____
This is a personal card ☐ this is a business card ☐

In case the customer pays using a EU and non-EU business card the charge will be in Euro.

In case the customer pays using a EU personal card the charge will be in Euro.

In case the customer pays using a non-EU personal card, the charge will be in the currency of their country; this means that the actual charge will be calculated considering the conversion rate of the day of the transaction plus any other possible markup or commission applied by the tour operator's bank and the customer's bank.

BANK TRANSFER

Beneficiary: Arianna & Friends srl

Bank: BPM Banco Popolare di Milano, agency in Peccioli (PI), Via Mazzini 18, I -56037

IBAN: IT26D0503471100000000001381

SWIFT/BIC: BAPPIT21T90

ADVANCED PAYMENT FOR BOOKING

In order to finalize booking an advanced payment is due to the Tour Operator Arianna & Friends. The advanced payment is 100% of the total amount, via credit card or bank transfer. Find info above.

In order to fill in the form and sign it, you can use a PDF editing program/app or you can print these pages out and fill them in by hand, take a picture and return them to us via email or WhatsApp.

VOUCHER OF CONFIRMATION OF BOOKING

Our operators will verify the availability of the requested package and once its confirmed and the payment is processed and received, we will issue the confirmation voucher and send it to you via WhatsApp.

PLEASE NOTE THAT THE BOOKING IS NOT CONFIRMED UNTIL YOU RECEIVE OUR FINAL CONFIRMATION IN WRITING

In the confirmation voucher you'll have the information about your concert tickets, time of pick up for the concert, hotel name and contacts, and details about the other services you book with us.

So, you must always refer to the voucher for the information you need.

WHATSAPP IS ESSENTIAL

From the moment you book with us please have downloaded the app WhatsApp on your phone, that will be our main way to communicate with you. Via WhatsApp we are going to share with you:

confirmation voucher, hotel info, contact number of the guide and/or the driver, further essential information. By using WhatsApp, we are sure that you receive and read everything that is necessary for your Bocelli experience

More about the contact numbers on the day of the event:

- The name of your guide on board (in case of shared transfer by 50 seat buses) will be shared via WhatsApp at least 7 days before the show.
- The name and tel number of your driver (in case of private transfer or shared transfer on minibus) will be shared on the day before the show. Please do not ask for this earlier.
- In both cases you are allowed to contact them **ONLY** on the day of the show, not on the other days, when they will be busy in other services.

TEATRO DEL SILENZIO PACKAGES - CANCELLATION POLICY

CASE 1

When the show occurs regularly, in case of cancellation by customer for any reason, a standard cancellation policy applies:

CANCELLATION BY THE CUSTOMER for any reason, when the show occurs regularly	From the moment of booking to 50 days before the event	From 49 to 0 days before the event
Accommodation, transport & assistance and agency fees	50% Refundable	Not Refundable
If instead the customer is able to resell the package to friends or family, we are happy to record the booking under a different name, at no extra fee.		

CASE 2

If the event is postponed by the show organization company for any reason (eg: weather conditions) to a date that is within the next 3 days and the customer cancels:

CANCELLATION BY THE CUSTOMER when the show is postponed to a date within 3 days from the original date.	
Accommodation, transport & assistance and agency fees	50% Refundable via direct reimbursement, or credit voucher for future bookings with Arianna & Friends of any kind. The customer is entitled to choose. The amount to refund is related only to the services not used at the moment of cancellation. (eg: if it's cancelled when you are already in Tuscany and stayed at the booked hotel 1 night, this 1 night will be not refunded)
If instead the customer decides to confirm their presence for the new date, the show tickets are still valid. Ref. accommodation, if customer needs to stay longer, extra stay costs will be on their charge. Ref. transportation to Lajatico, customer will need for sure a new transfer service, that can be purchased with a discount of 20%.	

CASE 3

In case the show is postponed from the organization company for any reason to a different date, month and/or year, (after over 3 days from the original date), and the customer decides not to attend the show on the new date:

CANCELLATION BY THE TRAVELLER WHEN THE SHOW IS POSTPONED (after over 3 days)	If the customer's decision is related to official travel restrictions decided from their Government due to health issues (eg Covid19), wars, other governative resolutions.	For any other personal reasons
Accommodation, transport & assistance and agency fees	70% Refundable - via direct reimbursement, or credit voucher for future bookings with Arianna & Friends of any kind. The customer is entitled to choose.	50% Refundable - via direct reimbursement, or credit voucher for future bookings with Arianna & Friends of any kind. The customer is entitled to choose.
If instead the customer decides to confirm their presence for the new date, the paid amount for the tickets and the rest of the package will be valid for the new date, at no extra fee. The customer is also entitled to change the name on the booking if they are able to resell the full package, at no extra fee.		

CASE 4

If the event is cancelled permanently by the show organization company, for any reason, at any time, and it's not postponed this cancellation policy applies.

PERMANENT CANCELLATION BY THE SHOW ORGANIZATION COMPANY	
Accommodation, transport & assistance and agency fees	70% Refundable. The amount to refund is related only to the services not used at the moment of cancellation. (eg: if it's cancelled when you are already in Tuscany and stayed at the booked hotel 1 night, this 1 night will be not refunded)

IMPORTANT: In order to reduce and avoid money loss, the traveller is advised to issue an insurance policy in their country at the moment of booking.

PRIVACY POLICY The tour operator and travel agency Arianna & Friends Srl (here define as the T.O.) through the websites Ariannandfriends.com complies with the obligations under the 2003 Italian Data Protection Act (Decreto Legislativo n.196/03). Additionally, the T.O. understands the importance of maintaining the confidentiality of the information stored about the traveler while using the sites. Contacts and other personal data the traveler supplies are stored by the T.O. and will be used to provide the travelers with the information they have requested. The collected information may be used by the staff the T.O. to keep the traveler updated about its newest activities and events. The T.O. will never wilfully disclose individually identifiable information about any traveler to any party without first receiving permission from that person. Yet, the T.O. is obliged to pass such information on to the relevant suppliers of accommodation (except credit card details), and, if required by them or by law, to security or credit checking companies and public authorities such as customs/immigration offices. The traveler can remove any of the information that the T.O. stores about them, at any time, by sending an email to info@ariannandfriends.com with a request of deletion from the mailing list.

This booking form cancellation policy, terms and conditions are understood, accepted and agreed by:
The Tour Operator & Travel Agency
Arianna & Friends srl

T


Signature of the Traveler

Buyer being informed – VERY IMPORTANT

Before proceeding with the purchase of any offer in object in the present booking form, please confirm that you are fully aware that:

- Arianna & Friends is a local tour operator and it is not part of the show organization, neither is responsible for the decisions of the production on how the event is organized and on when the gates will open. The tour operator is also not responsible for the contents of the event and the outcome of the performance.
- The tour operator Arianna & Friends arranges logistic services before and after the performance only. No operator of Arianna & Friends is allowed inside the arena and responsible of any event occurring inside the Teatro del Silenzio.
- Arianna & Friends arranges transfer services by vans, minibuses, and buses to and from the assigned parking areas, where guests will meet members of staff to give assistance and information.
- if you bought tickets in Poltornissima, Prima Poltrona and Seconda Poltrona sections, your destination is the general admission parking area. From the general admission parking area to the main access of the show venue guests will need to walk 15-20 minutes up to the gates and the road is slightly up and down and there can be some congestion at the gate.
- If you bought Executive tickets, the executive parking area is 5-minute walk to the gate, and the road is easier to walk, but there are a few steps up.
- We do not recommend attendance at the event for anyone who has motor difficulties or is in poor physical health.** You herewith confirm that you are able to walk, as no special assistance is provided at the parking area and you might not be able to enter the venue. **If you have walking issues this is not an event for you.**
- PRIVATE TRANSFER: For 2 people the transfer is either by a sedan or a van, for 3-8 people by a van of different sizes depending on how large your party is, for parties of 9 people and more the transfer is by minibus/bus.
- SHARED TRANSFER: this is guaranteed from most of hotels/accommodations present in this offer and from some main towns in Tuscany. The bus will be allowed to pick-up and drop off passengers only in certain collection points. This is decided by police regulations and Arianna & Friends, as tour operator, cannot change it.
- No glass or metal bottles are allowed inside the arena. If you see someone that is able to bring them, it's because at the security gate they were not checked in the right way. You can bring your own food, but there is no facility for a classical picknick.
- No dress code is required. We suggest to bring comfortable shoes and something to cover your shoulders at night.
- We usually manage 800-900 customers for Teatro del Silenzio. So, for the show week, we must kindly ask you to limit telephone calls to just essential and urgent matters. For the rest, you can WhatsApp us.
- If you plan to book extra services such as airport transfer, tours, cooking classes, etc, we suggest you to contact us within 3 weeks before the show, because we cannot guarantee the availability if you contact us later.
- The program of the event at Teatro del Silenzio with Andrea Bocelli is not a solo-concert. Andrea Bocelli is the main artist who performs together with many others. Arianna & Friends is not responsible for how long Andrea Bocelli will perform on stage. The program could be entirely OPERA, performed in a language that you are not familiar with. In the event that the program does not meet your taste, you will not be entitled to change, replace or get refund for the tickets or the package you purchased.
- In case you cancel the trip because the program does not meet your taste, our penalty as a cancellation fee will apply according to the cancellation policy of this travel contract.

I confirm being aware of the information presented above and I have NO mobility issues

Signature of the traveler